

**Vendors receiving highest scores for each VendorRate benchmark**

GovConnection had the highest score in 7 of the 10 VendorRate benchmarks. Xtivia earned top honors in the remaining 3 benchmarks.

GovConnection, PC Connection and Xtivia led all vendors by being listed Exceptional in all 10 benchmarks.

Vendors with top scores in the most benchmark categories are listed below.

**Top benchmark scores**

GovConnection	10
PC Connection	10
Xtivia	10
ChemSW	9
IBM Informix	7
Quest Software	7
Advanced System Concepts	5
IBM Server & Systems	4

**VendorRate On-Demand Reports**

Subscribers can see product level information for each vendor with the convenient data filters built into the Comment section of VendorRate On Demand Reports.

**Highest scores for each VendorRate benchmark**

**Rated highest for Recommend**

Xtivia	9.8
GovConnection	9.7
PC Connection	9.6
ChemSW	9.3
IBM Informix	9.2
Advanced Systems Concepts	9.1
Newegg	9.0
Quest Software	9.0
IBM Server & Systems	9.0
HP Server	9.0

**Rated highest for Integrity**

Xtivia	9.8
GovConnection	9.7
PC Connection	9.6
ChemSW	9.3
IBM Informix	9.2
Newegg	9.2

**Rated highest for Communication**

GovConnection	9.6
PC Connection	9.6
ChemSW	9.6
Xtivia	9.4
Quest Software	9.0

**Rated highest for Timeliness**

GovConnection	9.7
PC Connection	9.6
ChemSW	9.6
Xtivia	9.4
Newegg	9.4
Advanced Systems Concepts	9.0
TigerDirect.com	9.0

**Rated highest for Usability**

GovConnection	9.7
PC Connection	9.5
Xtivia	9.4
IBM Informix	9.4
Newegg	9.4
Quest Software	9.4
Sybase	9.1
ChemSW	9.0
Advanced Systems Concepts	9.0
HP Server	9.0

**Rated highest for Reliability**

Xtivia	9.8
IBM Informix	9.7
GovConnection	9.6
PC Connection	9.6
IBM Server & Systems	9.4
Newegg	9.2
Nortel	9.2
ChemSW	9.0
Quest Software	9.0

**Rated highest for Customer Service**

GovConnection	9.8
PC Connection	9.8
ChemSW	9.8
Xtivia	9.5
IBM Informix	9.1
Quest Software	9.0

**Rated highest for Budget**

GovConnection	9.4
PC Connection	9.3
Xtivia	9.3

**Rated highest for Expertise**

GovConnection	9.5
Xtivia	9.5
ChemSW	9.5
PC Connection	9.4
IBM Informix	9.4
IBM Server & Systems	9.2
Advanced Systems Concepts	9.1
Quest Software	9.0

**Rated highest for Effectiveness**

GovConnection	9.6
IBM Informix	9.6
Quest Software	9.6
PC Connection	9.5
Xtivia	9.5
ChemSW	9.4
IBM Server & Systems	9.2
Advanced Systems Concepts	9.1
Sybase	9.0
Apple OS and Software	9.0
Wayside Marketing	9.0