

Xtivia WebSphere Portal Pilot Service Offering



Xtivia's WebSphere Portal Pilot solution is a service offering that enables you to deploy an IBM WebSphere Portal-based solution to a limited audience while fine-tuning your requirements and preparing your organization for an enterprise-wide deployment. A Portal Pilot project is typically initiated after the completion of a Portal Assessment and/or a Portal Proof-of-Concept. You should consider our other Portal Service offerings if you have not already completed building Portal requirements or selected the right Portal technology for you.

This service offering is currently based on IBM WebSphere Portal Server v5.1.0.x.

About Xtivia

Xtivia is a global business and technology consulting firm that provides enterprise eBusiness solutions to leading corporations. Xtivia enables clients to utilize and leverage the most appropriate web-based technologies quickly and cost-effectively by utilizing Xtivia's experience, talent, and proven methodologies.

Since 1992, Xtivia has established a proven, global reputation as a company that delivers leading edge professional solutions to our clients' specific requirements regardless of the complexity of the projects. Xtivia's success has stemmed from a proven ability to deliver quality professional services, allowing the client to leverage the Web successfully, competitively, and profitably.

Xtivia works with many U.S. blue-chip companies, international organizations and medium-sized growth-oriented companies. We have delivered numerous solutions for some of the most respected and admired corporations and organizations throughout the world.

Is this solution right for you?

This offering is appropriate for you if you:

- Want to deploy a proposed solution to a controlled group, educating risk and proving that the technology, integration, and functionality of the solution will perform in an acceptable manner
- Want to validate some of the assumptions of the solution with users and stakeholders, while not committing to a complete implementation
- Want to develop and validate system requirements, performance, and architecture impact by using the solution in a business environment with limited risk and business impact.

The key difference between this solution and a Proof-of-Concept is that the Pilot provides you with a production deployment for a limited user base versus a throwaway prototype created during a POC.

Benefits

The Portal Pilot solution brings several benefits including:

- Fine-tuning user requirements prior to deployment
- Showcasing the solution to key sponsors
- Simplifying full deployment through the creation of a reusable building block
- Training Power Users to assist acceptance of the Portal solution
- Enabling program administrators to build the necessary support skills prior to a full-scale deployment of the Portal infrastructure
- Risk identification and mitigation
- Skills transfer

Offering Details

Xtivia's WebSphere Portal Pilot solution utilizes a phased approach and leverages our Portal expertise and best practices. Each phase is time-boxed and/or milestone-based, and supported by specific technical and project management activities. The phases include:

- **Pilot Kick-off.** Review the technical and business objectives of the Portal Pilot, the deliverables, and the Pilot user audience with the Project Sponsor and relevant stakeholders.

- **Portal Architecture and High Level Design.** Work with your Technology team to review and validate the proposed Portal Pilot architecture, the test and production deployment environment, and any external systems with which the Pilot must interface. We will perform a high level design for the functionality to be deployed/built during this Pilot project.
- **Portal Pilot Implementation.** Build the Portal Pilot in an incremental manner using an agile iterative development approach that involves your technology team and other key stakeholders. This approach ensures effective skills transfer to your team and also allows us to fine-tune the Pilot to meet your end-user expectations. A Portal Pilot implementation typically involves deployment and/or customization of some of the following capabilities of WebSphere Portal:
 - Customization of the look and feel of the WebSphere Portal to match your corporate brand.
 - Configuration of the Portal with your preferred security mechanisms including your corporate LDAP or Active Directory, and/or Single Sign-on solutions.
 - Integration of your preferred Web Content Management solution with WebSphere Portal. If using the built-in content management capability of WebSphere Portal, then creation of content templates and workflows to meet your web publishing requirements will be included.
 - Configuration of the Document Management capability of WebSphere Portal.
 - Configuration of collaboration portlets for either Microsoft Exchange or Lotus Domino.
 - Creation and deployment of a business process to utilize the Process Portal capability of WebSphere Portal.
 - Integration of relevant existing web applications into the Portal.
 - Integration with your ERP/CRM systems using WebSphere Portal Application Integrator (WPAI).
 - Creation of custom portlets using the JSR-168 portlet standard.
 - Deployment of external WSRP portlets.
 - Deployment and configuration of portlets from the IBM Workplace Solutions Catalog.
 - Configuration of Personalization to target relevant content to specific user groups.
 - Creation of Virtual Portals to support Employee, Partner and/or Customer Portals or division portals.
 - Integration of an external search mechanism or configuration of the built-in search capability.
- **Portal Pilot Validation.** Demonstrate and validate the Portal Pilot with the relevant stakeholders and perform any needed fine-tuning. We will also deliver power user/administrator training so that they can effectively advocate the Portal to the wider Pilot audience.
- **Portal Deployment and Rollout.** Deploy the Pilot Portal on your production hardware so that it is available to the complete Pilot user base.
- **Pilot Wrap-up.** Review the deliverables of the Pilot and discuss next steps. We will deliver a work plan to implement the desired next steps based on your need for Pilot functionality enhancements and/or Enterprise-wide Portal rollout.

During the course of this engagement, we will make recommendations on how to approach the enterprise-wide Portal implementation, and offer general mentoring and expert knowledge transfer.

This highly interactive project involves significant client participation; to ensure resounding success, we ask that you make key staff members available as needed.

Deliverables

At the end of the Portal Pilot, Xtivia will provide you with:

- A functional production-quality Portal that can handle the Pilot user load.
- Documentation that covers the installation and configuration of the Pilot site, project observations, and findings.

Xtivia can also assist you in your IBM WebSphere Portal software purchase, and if you do purchase through us, we will deliver the relevant software media and licenses.

Pricing

The Portal Pilot solution is a fixed-price and fixed-time engagement that is priced based on project scope. This is established prior to kick-off, and the solution typically runs for 4 to 8 calendar weeks.

More Portal Offerings

Xtivia has additional Portal Service offerings that can help launch or expand your Portal Initiative. These services include:

- Portal Jumpstart
- Portal Pilot
- Portal Proof-of-Concept
- Portal Implementation Services

For more information about these services and our other custom Portal solutions, and to determine the appropriate solution for your needs, please contact an Xtivia office near you.

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For more information on how Xtivia can help your organization better manage its IT services, please contact an office near you or visit our web site at www.Xtivia.com.

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