



CONCORDIA PLAN SERVICES: BUSINESS INTELLIGENCE / DATA WAREHOUSE ASSESSMENT MAPPING

SUMMARY

BENEFITS PROVIDER FOR 6,000+ LUTHERAN ORGANIZATIONS WORLDWIDE

Concordia Plan Services (CPS) is the benefits provider for Lutheran Church – Missouri Synod employers of over 6,000 Lutheran organizations, including schools, universities, congregations and other ministries worldwide. These benefits include health, disability and survivor plans, retirement and retirement savings plans.

<https://www.concordiaplans.org/>

CHALLENGE

They required a Business Intelligence / Data Warehouse solution.

THE XTIVIA SOLUTION

With XTIVIA's experienced track record of working with top data analytics and data warehouse providers, CPS and XTIVIA developed a comprehensive RFP matrix to help select the best solution aligned with CPS' vision and needs.

CPS selected long-time XTIVIA partner Information Builders, Inc (IBI) as their provider and XTIVIA as their outsourced data architects and developers. The IBI tools used in this project were WebFOCUS for analytics and iWay Data Migrator for ETL.

XTIVIA developed an Executive Analytics dashboard, optimized CPS' dated Enrollment Eligibility process and began outlining a data governance model that will provide improved security and increased operating efficiencies. Specific phases of the project included: 1) FPE and Plan Participation dashboard, 2) Enrollment Eligibility, 3) Rosters and Statistics dashboards, 4) Compensation Phase II data extracts; and 5) Initial Vendor dashboard.

BUSINESS VALUE

This project helped CPS improve security and increase operating efficiencies. The quality of solution delivery was supported by XTIVIA's Business Intelligence expertise, especially given the familiarity with third-party tools (WebFOCUS and iWay Data).

"XTIVIA's resource and depth of business intelligence knowledge has been an asset to the CPS organization!"

Mark Ross, Assistant Vice President of Information Technology

XTIVIA OVERVIEW

XTIVIA is a proven company known for delivering leading-edge technology solutions to our clients' specific requirements, regardless of project complexity. We bring next-level business operations to reality through Application Development, Business Intelligence, Data Warehousing, Database Support & Management, Enterprise Information Management, Digital Experience Solutions and Enterprise Resource Planning. Our success stems from a demonstrated ability to deliver deep expertise via professional services, empowering clients to leverage their chosen technology successfully, competitively and profitably. XTIVIA has offices in Colorado, New York, New Jersey, Missouri, Texas, Virginia, and India. www.XTIVIA.com

BY THE NUMBERS:

- 6,000+ organizations
- 31,000 Workers Covered
- 53,000 Dependents Covered
- 22,000 Retirees Covered
- 5 Phases in 10 Months
- 3 Systems to Integrate
- 1 Senior Architect
- 2 Senior Developers

