Ministry Brands MuleSoft Integration

ORGANIZATION

XTIVIA's client improves how churches and ministries operate, communicate, and engage by providing transformative tech solutions that enable growth and success in the digital age. They provide over 25 solutions and services that support more than 90,000 faith-based organizations throughout North America. Their technologies and services enable ministries to administer their membership, collect and manage donations, foster engagement, and expand the Gospel through cutting-edge content.

CHALLENGE

Our client grew through acquisition and has inherited many systems. They needed to modernize their application landscape and consolidate applications, streamline resources, remove redundant functionalities, reduce complexity, and allow better utilization of computing resources. They wanted to replace legacy systems and migrate locally managed resources where appropriate. The idea is to eliminate dependency on any given application or application version by implementing an API-based integration approach. APIs also create a more agile and manageable network of applications as well as offer quick time to market new IT initiatives.

TECHNICAL SOLUTION

Our client would benefit greatly from a universal, secure, and standards-based approach to data and application integration. XTIVIA designed an API integration strategy for interactions between internal applications and external partners. With our MuleSoft Anypoint Platform experience, we established an API strategy to guide organizational adoption for scalable and extensible APIs, which included:

1. Design interfaces and develop integrations using MuleSoft connectors or REST APIs (Salesforce, Zendesk, Azure DevOps, Service Now, Workday, easyTithe, SimpleChurch, ParishSoft & AWS)
2. Implemented MuleSoft custom connector when required
3. Provided architectural and organizational leadership in the integration effort, including establishing process standardization

BUSINESS RESULT

XTIVIA delivered the API strategy, which provided technical agility.

- API Design (Open API Specification) & Management
- Integrated solutions with prebuilt connectors, custom connectors, or REST APIs to get data in real-time to target application
- Collaboration that allows for data visibility and sharing
- Flexible and scalable approach that allows to easily connect data, applications, and devices with APIs
- Secure APIs with different policies

SOFTWARE

- Mule Runtime
- MuleSoft Anypoint Platform
- MuleSoft API Manager
- MuleSoft Anypoint Monitoring
- Salesforce, Zendesk, Azure DevOps, Service Now, Workday & AWS

ABOUT XTIVIA

XTIVIA is a proven technology integration and innovation company known for delivering leading-edge technology solutions to our clients' specific requirements, regardless of project complexity. We bring next-level business operations to reality through Application Development, Business Intelligence, Data Warehousing, Database Support & Management, Enterprise Information Management, Digital Experience Solutions, and Enterprise Resource Planning. Our success stems from a demonstrated ability to deliver deep expertise via professional services, empowering clients to leverage their chosen technology successfully, competitively, and profitably. XTIVIA has offices in Colorado, New York, New Jersey, Missouri, Texas, Virginia, and India. www.xtivia.com